

# Domestic Termination and Switched Long Distance

NATIONWIDE FGD

## 🏠 DOMESTIC TERMINATION

We deliver superior voice service nationwide over our privately-owned, facilities-based Feature Group D network to increase revenue and expand market presence. With competitive rates, 24/7 operations management, and disaster recovery protocols including routing options to multiple Tier 1 carriers, our IP and legacy trunking options and domestic services enable maximum flexibility and power for different capacity needs.

## 🌐 SWITCHED LONG DISTANCE

Specifically for providers who do not maintain their own switches, our switched outbound service with enhanced routing capabilities leverages our network to provide exceptional long distance service. With service to nearly every LATA, our switching infrastructure provides carrier-grade performance for maximized service uptime.

## 🔄 DOMESTIC ROUTING CAPABILITIES

By routing calls over our FGD network and to our Tier 1 direct connect partners, we terminate voice traffic and complete rural area calls at the highest performance level. We deliver less than 1% of network-wide packet loss by utilizing our redundant paths and routers, monitoring ASRs in real time, managing PDD to below a 2.5 second target metric, and conducting daily operational analyses on all KPIs based on customer feedback.

## WHY IMPACT TELECOM?



### BROAD COVERAGE

- ▶ Nationwide presence
- ▶ Voice traffic origination and termination in the United States and Canada
- ▶ Superior voice service at competitive rates



### DEPENDABLE QUALITY

- ▶ Fully redundant core network with multiple connections to different bandwidth providers
- ▶ Safe harbor compliant solutions
- ▶ Dedicated connections to IP or legacy systems



### MEASURABLE PERFORMANCE

- ▶ Daily operational evaluations based on customer input and target metrics
- ▶ Proactive issue mitigation
- ▶ Average call duration monitoring



## Impact Telecom

Impact Telecom delivers exceptional domestic and international voice, collaboration, and cloud communication services to carriers and businesses. As a leading provider of wholesale solutions, Impact Telecom's product portfolio includes domestic, international, and toll free origination and termination services. Impact's experienced team of professionals, commitment to customer satisfaction, and state-of-the-art class IV and V enabled VoIP network facilitates their unique ability to improve communications for customers worldwide.

### INNOVATIVE SOLUTIONS. CUSTOMER SATISFACTION. MEANINGFUL SAVINGS.

Our commitment to our customers is the foundation of our success, and we take it very seriously.

Contact us to find out more about the value of our products and services.

We are always available at **866-557-8919** and by email at [sales@impacttelecom.com](mailto:sales@impacttelecom.com)

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